

SOUTH AFRICAN REVENUE SERVICE

GENERAL CONDITIONS OF CONTRACT

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to SARS bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with SARS.

In this document words in the singular also have the same meaning in the plural and vice versa and words in the masculine also mean the feminine.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid shall be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, between the GCC and the SCC the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. Standards
4. Confidentiality: Use of contract documents and information
5. Intellectual Property Rights
6. Performance security
7. Inspections, tests and analysis
8. Delivery and documents
9. Insurance
10. Incidental services
11. Spare parts
12. Warranty
13. Payment
14. Prices
15. Contract amendments
16. Assignment
17. Subcontracts
18. Delays in the supplier's performance
19. Penalties
20. Termination for default
21. Force Majeure
22. Termination for insolvency
23. Settlement of disputes
24. Limitation of liability
25. Applicable law
26. Notices
27. Taxes and duties

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:

- 1.1 **“Closing time”** means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 **“Contract”** means the written agreement entered into between SARS and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 **“Contract price”** means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 **“Corrupt practice”** means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 **“Country of origin”** means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.6 **“Day”** means calendar day.
- 1.7 **“Delivery”** means delivery in compliance of the conditions of the contract or order.
- 1.8 **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.
- 1.9 **“Delivery into consignees store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.10 **“Force majeure”** means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.11 **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 **“GCC”** means the General Conditions of Contract.

- 1.12 **“Goods”** means all of the equipment, machinery, and/or other materials that the supplier is required to supply to SARS under the contract.
- 1.13 **“Imported content”** means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured. [if applicable to bid]
- 1.14 **“Local content”** means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place. [if applicable to bid]
- 1.15 **“Manufacture”** means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.16 **“Order”** means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.17 **“Project site,”** where applicable, means the place indicated in bidding documents.
- 1.18 **“Republic”** means the Republic of South Africa.
- 1.19 **“SARS”** means the South African Revenue Service.
- 1.20 **“SCC”** means the Special Conditions of Contract.
- 1.21 **“Services”** means those functional services ancillary to the supply of the[Insert details].... and other such obligations of the supplier covered under the contract.
- 1.22 **“Written”** or **“in writing”** means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. Standards

The goods and/or supplied shall conform to the standards mentioned in the bidding documents and specifications.

4. Confidentiality: Use of contract documents, information and inspection.

- 4.1 The supplier shall not, without SARS's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the SARS in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
- 4.2 The supplier shall not, without SARS's prior written consent, make use of any document or information mentioned in GCC clause except for purposes of performing the contract.
- 4.3 Any document, other than the contract itself mentioned in GCC clause 4.1 shall remain the property of the SARS and shall be returned (all copies) to SARS on completion of the supplier's performance under the contract if so required by SARS.
- 4.4 The supplier shall permit the SARS to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by SARS, if so required by SARS.

5. Patent Rights [may not be applicable to all bids]

- 5.1 The supplier shall indemnify SARS against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by SARS.

6. Performance Security [may not be applicable to all bids]

- 6.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to SARS the performance security of the amount specified in SCC.
- 6.2 The proceeds of the performance security shall be payable to SARS as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 6.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to SARS and shall be in one of the following forms:
 - 6.3.1 a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in a country acceptable to SARS, in the form provided in the bidding documents or another form acceptable to SARS; or
 - 6.3.2 a cashier's or certified cheque.
- 6.4 The performance security will be discharged by SARS and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

7. Inspections, tests and analyses

- 7.1 All pre-bidding testing will be for the account of the bidder.
- 7.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of SARS or an agent acting on behalf of SARS.
- 7.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, SARS shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 7.4 If the inspections, tests and analyses referred to in clauses 7.2 and 7.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by SARS.
- 7.5 Where the supplies or services referred to in clauses 7.2 and 7.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 7.6 Supplies and services which are referred to in clauses 7.2 and 7.3 and which do not comply with the contract requirements may be rejected.

- 7.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract.
- 7.8 Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, SARS may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 7.9 The provisions of clauses 7.4 to 7.7 shall not prejudice SARS'S the right to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 20 of GCC.

8. Delivery and documents

- 8.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in SCC.
- 8.2 Documents required to effect delivery are specified in SCC.

9. Insurance

- 9.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

10. Incidental Services

- 10.1 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

11. Spare parts [may not be applicable to all bids]

- 11.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- 11.1.1 such spare parts as SARS may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- 11.1.2 in the event of termination of production of the spare parts:

11.1.2.1 Advance notification to SARS of the pending termination, in sufficient time to permit SARS to procure needed requirements; and

11.1.2.2 Following such termination, furnishing at no cost to SARS, the blueprints, drawings, and specifications of the spare parts, if requested.

12. Warranty

12.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models and they incorporate all recent improvements in design and materials unless provided otherwise in the contract.

12.2 The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by SARS's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

12.3 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

12.4 SARS shall promptly notify the supplier in writing of any claims arising under this warranty.

12.5 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to SARS.

12.6 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, SARS may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which SARS may have against the supplier under the contract.

13. Payment

13.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

13.2 The supplier shall furnish SARS with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.

13.3 Payments shall be made promptly by SARS, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

13.4 Payment will be made in Rand unless otherwise stipulated in SCC.

14. Prices

- 14.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in SARS's request for bid validity extension, as the case may be.

15. Contract Amendments

- 15.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

16. Assignment

- 16.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with SARS's prior written consent.

17. Subcontracts

- 17.1 The Supplier shall not subcontract any part of this contract without prior written consent of SARS. Should such consent be given by SARS, this shall not in any way relieve the supplier from any liability or obligation under the contract.

18. Delays in the Supplier's Performance

- 18.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by SARS in the contract.
- 18.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify SARS in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, SARS shall evaluate the situation and may at its discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 18.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 18.4 Except as provided under GCC Clause 21, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties,

pursuant to GCC Clause 19, unless an extension of time is agreed upon pursuant to GCC Clause 21.1 without the application of penalties.

- 18.5 Upon any delay beyond the delivery period in the case of a supplies contract, SARS shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

19. Penalties

- 19.1 Subject to GCC Clause 21, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, SARS shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. SARS may also consider termination of the contract pursuant to GCC Clause 20.

20. Termination for Default

- 20.1 SARS, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- 20.1.1 if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by SARS pursuant to GCC Clause 18.2;
 - 20.1.2 if the Supplier fails to perform any other obligation(s) under the contract; or
 - 20.1.3 if the supplier, in the judgment of SARS, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 20.2 In the event SARS terminates the contract in whole or in part, SARS may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to SARS for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 20.3 Where SARS terminates the contract in whole or in part, SARS may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

- 20.4 If SARS intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days SARS may regard the intended penalty as not objected against and may impose it on the supplier.
- 20.5 Any restriction imposed on any person by the Accounting Officer /Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated. If a restriction is imposed, SARS must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- 20.5.1 the name and address of the supplier and / or person restricted by SARS;
 - 20.5.2 the date of commencement of the restriction;
 - 20.5.3 the period of restriction; and
 - 20.5.4 the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 20.6 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

21. Force Majeure

- 21.1 Notwithstanding the provisions of GCC Clauses 19 and 20, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 21.2 If a force majeure situation arises, the supplier shall promptly notify SARS in writing of such condition and the cause thereof. Unless otherwise directed by SARS in writing, the supplier shall continue to perform its obligations under the contract as far as is

reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

22. Termination for Insolvency

- 22.1 SARS may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to SARS.

23. Settlement of Disputes

- 23.1 If any dispute or difference of any kind whatsoever arises between SARS and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 23.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either SARS or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 23.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 23.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 23.5 Notwithstanding any reference to mediation and/or court proceedings herein, the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and SARS shall pay the supplier any monies due the supplier.

24. Limitation of Liability

- 24.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;
- 24.1.1 the supplier shall not be liable to SARS, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to SARS; and
- 24.1.2 the aggregate liability of the supplier to SARS, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that

this limitation shall not apply to the cost of repairing or replacing defective equipment.

25. Applicable Law

25.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

26. Notices

26.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

26.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

27. Taxes and Duties

27.1 No contract shall be concluded with any bidder whose tax matters are not in order.

27.2 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside SARS's country.

27.3 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to SARS.